

ACCOUNT OPENING AND USAGE			
Minimum deposit needed to open account	\$25.00		
Monthly service fee	\$2.00	If the balance is \$500.00 or more in the statement period.	
	\$5.00	If the balance is less than \$500.00 in the statement period.	
Dormant account fee	\$0.00	If you do not make transactions in your deposit account (deposits, withdrawals, payments), inactivity charges will not apply to this account. However, the inactivity period remains in place, thus it is important that you continue making transactions in your account to avoid its status changing to inactive and your money being remitted to the Division of Banking and Insurance of the Virgin Islands (for USVI customers) and the Ministry of Finance (for BVI customers), in accordance with the applicable laws and regulations. As a reminder, if you do not make any transactions in a 6-month period, your account will be considered inactive.	
ATH / International ATH card replacement	\$5.00	For replacement due to loss, theft, damage and /or additional card. This fee does not apply to automatic renewals.	
Electronic debit cancellation (EFT)	\$15.00	For cancelling an electronic payment and to avoid future account debits from a specific merchant.	
Automated Teller Machine (ATM) Fees			
Withdrawals at ATMs belonging to Banco Popular in Puerto Rico (BPPR), in United States Virgin Islands (USVI) and in British Virgin Islands (Tortola). Withdrawals at ATMs belonging to Popular Bank or to other banks in the United States (US).	\$0.00	Withdrawals at ATMs (non Popular Bank) in the United States may be subject to charges from the ATM owner.	
Withdrawals at ATMs belonging to other banks	\$0.50	Not applicable if you maintain each day of the statement period a balance greater than \$500.00. If you fail to maintain the required balance, the fee will apply to each withdrawal. The ATM owner may assess other fees.	
Withdrawals at ATMs and purchases in foreign countries	2.00%	Applies to the total withdrawal amount at ATMs and purchases outside the US, PR, USVI and at non-BPPR ATMs in Tortola. Charge applies per withdrawal and purchase. The ATM owner may assess other fees. This fee includes 1% charged by VISA® and 1% charged by BPPR after conversion to USD Currency.	
Check related fees			
Each drawn check	\$0.50	Charge for each check over these limits:	
		<u>Minimum Balance in the cycle</u>	<u>Check Limit</u>
		\$499.99 or less	10
		\$500.00 or more	15
Each returned deposited check	\$0.00		
Checkbook Order	Varies	Depending on the style you select plus shipping costs.	
Stop payment for 6 months	\$15.00	Per check or group of checks in sequence.	
Stop payment extension	\$15.00	For extending the original stop payment period for 6 additional months.	
Stop payment for 12 months (simultaneous stop payment and renewal)	\$22.50	Per check or group of checks in sequence.	
OVERDRAFT POLICIES*			
Electronic Transaction (Pay by Phone and / or Electronic Debit) and / or paid or returned check	\$0.00	Overdraft, insufficient funds, or unavailable funds charges will not apply. Likewise, the Bank Overdraft Policies will not apply to, nor will they be available for this account. This means that the Bank will decline and return as unpaid those transactions for which you do not have sufficient funds in your account.	
Automated Teller Machines transactions and / or Purchases Paid with Debit Cards	\$0.00	Although the Bank will not allow overdrafts in your account, in most cases, it is possible for your account to have a negative balance; however, in those cases, we will not charge you overdraft fees. This could occur, for example, when you authorize a payment with your debit card for an amount less than the amount received by the bank for your payment (for example, the added tip for a payment at a restaurant)	
Overdraft Maintenance	\$0.00		

PROCESSING POLICIES

Order in which your transactions are processed

1. Deposits and Credits.
2. Debits, based on category, by the date and time, in the following order:
 - a. Withdrawals with a debit card in our branches or at Automated Teller Machines.
 - b. Checks cashed at our branches.
 - c. Purchase transactions with a debit card.
 - d. Other Debits (Pay by Phone®, transfers between accounts, wire transfers, and debit notices).

In the event a transaction is received without a time stamp, it will be processed based on the category after the transactions that have time stamps.

3. ACH debits (electronic payments) in the order in which they are received.
4. Checks based on the order of the check number. Checks with no sequence number will be processed from highest to lowest dollar amount.

When your funds will be available *

Available for withdrawal the same date of the deposit:

Electronic funds transfers such as Social Security benefits and Direct Deposit payroll.

Available for withdrawal on the next business day:

Cash, Wire Transfer, and Checks drawn against any Banco Popular branch located in Puerto Rico or the US and British Virgin Islands; US Treasury Checks; Postal Money Orders; Federal Home Loan Bank Checks; and Federal Reserve Bank Checks, Certified Checks, Official Checks and Checks from the Government of the Commonwealth of Puerto Rico made payable to the owner of the account and presented directly to a Bank Representative using the Bank's Special Deposit Slip and the first \$225 of the total deposit of other checks drawn on banks other than Banco Popular.

Availability for other deposited checks:

The first \$225 of the aggregate sum of other checks deposited on any business day will be available in the following manner: If the \$225 or less, the entire amount will be available on the next business day. If the total is more than \$225, \$225 will be available on the next business day, \$450 will be available on the second business day after the deposit date, and the remainder of the deposited funds will be available on the third business day following the deposit date.

ERROR AND DISPUTE RESOLUTION*

If you believe that there is an error in your account statement or the receipt issued by an ATM or POS terminal:

Call Us at 787-724-3659 (Mobiles and PR Metropolitan Area) or toll-free 1-888-724-3659 (Outside PR Metropolitan Area, USVI and BVI). Telephone available for the hearing impaired (TDD): 787-753-9677 (PR Metropolitan Area) or toll-free 1-800-981-9666 (Outside PR Metropolitan Area, USVI and BVI). You can also send your claim to the following address: Banco Popular de Puerto Rico, Customer Resolution Center (685), PO Box 362708, San Juan, Puerto Rico 00936-2708. The Bank must have knowledge of the complaint within sixty (60) days following the day the first account statement containing the error was sent.

In the event a dispute shall arise between the parties to Banco Popular de Puerto Rico's Deposit Accounts Agreement eligible to be resolved in our court system, you may pursue the claim accordingly.

*** For more details or information, refer to the Deposit Accounts Agreement for Individuals.**

For updated information, call Telebanco Popular at (787) 724-3659 (mobiles and PR Metropolitan Area) or 1-888-724-3659 (outside PR Metropolitan Area, USVI and BVI). Telephone available for the hearing impaired (TDD): 787-753-9677 (PR Metropolitan Area) or toll-free: 1-800-981-9666 (outside PR Metropolitan Area, USVI and BVI).

Terms, conditions and fees for accounts, products, programs and services are subject to change.

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Popular Checking is the first account in the Virgin Islands that meets the national standards of the Bank On program for affordable, convenient, and moderate-cost accounts. For additional information about Bank On, go to popular.vi/bank-on-and-popular-checking/

GENERAL TIPS

How to avoid charges in your account

- Pay through more than 5,000 business in Pay by Phone, obtain a confirmation number of the payment made and avoid charges for drawn checks.
- If a check was lost, try to locate it before proceeding with the suspension. In case of loss or theft of more than one check, be sure to include them all in the same request if they are in the same sequence.
- Withdraw cash at over 600 ATMs owned by BPPR to avoid charges at other ATMs. Find the nearest ATM from you through [www.http://locator.popular.com](http://locator.popular.com)
- Make transfers between your accounts through Internet banking.
- Make sure you receive and verify your monthly statement or use Telebanco or Mi Banco Online to validate your transactions. If the required account balance is maintained you will avoid overdrafts charges.
- Use Mi Banco Alerts where you will be notified by text message or email every time you use your ATH or exceed your budget.
- Avoid photocopy fees; use Internet Banking to obtain up to 13 months of payment history and up to 18 months of transaction history with images of checks and deposit slips.
- Never provide personal information over the phone, of your accounts or cards.
- If you change your address be sure to notify the bank.
- Keep your ATH in a safe place. Also, use the envelope provided and this will prevent damaging the magnetic stripe.
- Cancel your electronic transactions (EFT) directly with the business.

AVAILABLE OPTIONAL SERVICES

SERVICE	FEE	WHICH SERVICES ARE PROVIDED?
Wire Transfers*		
Incoming Domestic and International	\$15.00	Fund transfers to your account from any place in the US and foreign countries.*
Outgoing Domestic and International	Commissions: For accounts in Puerto Rico, minimum: \$25; maximum: \$35, based on the amount. For accounts in USVI and Tortola, minimum: \$25; maximum: \$40, based on the amount. Transmission: For PR, USVI, and Tortola: \$25	Fund transfers from your account to any place in the US and foreign countries.*
Foreign Currency		
Purchase and Sale of Foreign Currency	1% of the equivalent in dollars Minimum: \$10 Maximum: Based on the amount	Currency exchange from U.S. currency to foreign currency or vice versa.
Foreign Currency Checks	\$15.00	Check issuance in foreign currency.
Official or Provisionals Checks / Check Books / Debit Cards		
Official Checks	\$15.00	Official Check Purchase.
Money Orders	Fluctuates from \$5 to \$8, based on the amount. For Popular Access and Academia Account it fluctuates from \$2 to \$4, based on the amount.	A money order can be used instead of a check.
Provisional Checks**	\$2 each page of 4 checks	Checks are provided at the branch when the customer does not have available checks.
Urgent request for International ATH	\$25 Cost may vary depending on the international address destination	FedEx delivery could take between 1-2 business days.
Confirmation Letters / Processing Charges		
Confirmation Letter	\$5.00	Letter to certify that the customer have a product or service. For example: direct deposit, account balance, active account, ACH (EFT) transactions, among others.
Consulate Letter	\$10.00	A balance certification required by a Consulate for a customer that has deposit accounts with the Bank and requests entrance to the United States and Puerto Rico.
Non-Customer Certification	\$15.00	The letter certifies that the person does not have an account with the Bank.
Garnishment	\$75.00	Applies to any garnishment issued by the Court, CRIM-PR (Centro de Recaudación Municipal), Internal Revenue Service (IRS), Treasury Department-PR(Departamento de Hacienda), ASUME-PR (Administración para el Sustento de Menores) and any other government agency.
Photocopies		
Check Photocopy	\$5 in paper / \$4 in CD/DVD	This charge is per page. For the CD/DVD, must request 10 items or more.
Account Statement Photocopies	\$10 per printed statement or CD/DVD	Does not apply to IRA statements photocopies neither Payroll Cards. For the CD/DVD option, must request 10 statements or more.
Miscellaneous Photocopies	\$5 in paper / \$4 in CD/DVD	Among others, applies to deposit slips, credit or debit notices, savings withdrawals and deposited checks.

* Wire transfers to or from sanctioned countries are not permitted by the Department of Treasury of the United States (OFAC).

** The provisional checks applies to the following accounts: Popular Checking, Ideal, Popular Plus, e-account.