

ACCOUNT OPENING AND USAGE		
Minimum deposit needed to open account	\$0.00	
Monthly service fee	\$0.00	
Withdrawals at a branch	\$5.00	Per partial or total withdrawal at a branch. In addition, the fee described below is also charged if the payment is by check. No charge if the withdrawal is through an online transfer (My Online Bank).
Withdrawals by check	\$5.00	Disbursement by check
Account Requirements		
Only deposits through Pay by Phone automatic transfer from an account established with the Bank will be accepted. Minimum amount of each automatic transfer: \$1.00 You can determine to receive the accumulated funds on the anniversary of the account opening, on a specific date, or you may leave the date open. Once you designate a payout date, we will automatically credit the available balance up to this date less any deposits made on the same date. The amount credited will be reflected on the account that you designate on the following business day after the cycle closing. Deposits made after disbursement date will be credited at the next year. This applies to the annual disbursement option.		
Interest*		
An interest Rate of 0.08% will be paid with an Annual Percentage Yield (APY) of 0.08%, if the average daily balance of the cycle is equal or greater than \$100.00. The APY disclosed is based on an average daily balance of \$100.00. A 0.05% will be paid in addition to the Interest Rate agreed when the average daily balance is equal or greater than \$100 on accounts that receive credits from Ahorro Directo (PR)/Smart Savings (USVI/BVI) service. Interest is computed and credited monthly. Interest will be paid on the deposited funds, if the balance required by the bank is maintained during the statement period and the account is still open on the last day of the account statement or the interest payment period.		
PROCESSING POLICIES		
Order in which your transactions are processed		
1. Deposits and Credits. 2. Debits, based on category, by the date and time, in the following order: <ol style="list-style-type: none"> Withdrawals with a debit card at Automated Teller Machines. Withdrawals with a debit card at our branches. Purchase transactions with a debit card. Other Debits (Pay by Phone, transfers between accounts, wire transfers, and debit notices). In the event a transaction is received without a time stamp, it will be processed based on the category after the transactions that have time stamps.		
3. ACH debits (electronic payments) in the order in which they are received.		
When your funds will be available *		
Available for withdrawal the same date of the deposit:	Electronic funds transfers such as Social Security benefits and Direct Deposit payroll.	
Available for withdrawal on the next business day:	Cash, Wire Transfer, and Checks drawn against any Banco Popular branch located in Puerto Rico or the US and British Virgin Islands; US Treasury Checks; Postal Money Orders; Federal Home Loan Bank Checks; and Federal Reserve Bank Checks, Certified Checks, Official Checks and Checks from the Government of the Commonwealth of Puerto Rico made payable to the owner of the account and presented directly to a Bank Representative using the Bank's Special Deposit Slip and the first \$225 of the total deposit of other checks drawn on banks other than Banco Popular.	
Availability for other deposited checks:	The first \$225 of the aggregate sum of other checks deposited on any business day will be available in the following manner: If the \$225 or less, the entire amount will be available on the next business day. If the total is more than \$225, \$225 will be available on the next business day, \$450 will available on the second business day after the deposit date, and the remainder of the deposited funds will be available on the third business day following the deposit date.	

ERROR AND DISPUTE RESOLUTION*

If you believe that there is an error in your account statement or the receipt issued by an ATM or POS terminal:

Call Us at 787-724-3659 (Mobiles and PR Metropolitan Area) or toll-free 1-888-724-3659 (Outside PR Metropolitan Area, USVI and BVI). Telephone available for the hearing impaired (TDD): 787-753-9677 (PR Metropolitan Area) or toll-free 1-800-981-9666 (Outside PR Metropolitan Area, USVI and BVI). You can also send your claim to the following address: Banco Popular de Puerto Rico, Customer Resolution Center (685), PO Box 362708, San Juan, Puerto Rico 00936-2708. The Bank must have knowledge of the complaint within sixty (60) days following the day the first account statement containing the error was sent.

In the event a dispute shall arise between the parties to Banco Popular de Puerto Rico's Deposit Accounts Agreement eligible to be resolved in our court system, you may pursue the claim accordingly.

* For more details or information, refer to the Deposit Accounts Agreement for Individuals.

You can cancel your e-Account and/or U-Save by email, mail, fax, visiting the branch of your preference or calling Telebanco Popular® at (787) 724-3659 (mobiles and PR Metropolitan Area) or 1-888-724-3659 (outside PR Metropolitan Area, USVI and BVI). Telephone available for the hearing impaired (TDD): 787-753-9677 (PR Metropolitan Area) or toll-free: 1-800-981-9666 (outside PR Metropolitan Area, USVI and BVI). To begin the closing account process, access Mi Banco Online and select the Contact Us option and follow the instructions. Your account must be in \$0 balance to close it. If your account is not in \$0 balance, it will be required that you contact us to validate certain information. The Bank will send an official check by mail for the available balance in your account or will make a credit to another account that you have with the Bank. If the payment method is an official check, a fee will apply for the issuance of the check.

The Interest Rates with the Annual Percentage Yield (APY) stated are effective on

For updated information, call Telebanco Popular at (787) 724-3659 (mobiles and PR Metropolitan Area) or 1-888-724-3659 (outside PR Metropolitan Area, USVI and BVI). Telephone available for the hearing impaired (TDD): 787-753-9677 (PR Metropolitan Area) or toll-free: 1-800-981-9666 (outside PR Metropolitan Area, USVI and BVI).

Terms, conditions and fees for accounts, products, programs and services are subject to change.

Copyright 2022, ©Popular, Inc. All Rights Reserved. Member FDIC.

GENERAL TIPS

How to avoid charges in your account

- Pay through more than 5,000 business in Pay by Phone, obtain a confirmation number of the payment made and avoid charges for drawn checks.
- If a check was lost, try to locate it before proceeding with the suspension. In case of loss or theft of more than one check, be sure to include them all in the same request if they are in the same sequence.
- Withdraw cash at over 600 ATMs owned by BPPR to avoid charges at other ATMs. Find the nearest ATM from you through [www.http://locator.popular.com](http://locator.popular.com)
- Make transfers between your accounts through Internet banking.
- Make sure you receive and verify your monthly statement or use Telebanco or Mi Banco Online to validate your transactions. If the required account balance is maintained you will avoid overdrafts charges.
- Use Mi Banco Alerts where you will be notified by text message or email every time you use your ATH or exceed your budget.
- Avoid photocopy fees; use Internet Banking to obtain up to 13 months of payment history and up to 18 months of transaction history with images of checks and deposit slips.
- Never provide personal information over the phone, of your accounts or cards.
- If you change your address be sure to notify the bank.
- Keep your ATH in a safe place. Also, use the envelope provided and this will prevent damaging the magnetic stripe.
- Cancel your electronic transactions (EFT) directly with the business.

AVAILABLE OPTIONAL SERVICES

SERVICE	FEE	WHICH SERVICES ARE PROVIDED?
Wire Transfers*		
Incoming Domestic and International	\$15.00	Fund transfers to your account from any place in the US and foreign countries.*
Outgoing Domestic and International	Commissions: For accounts in Puerto Rico, minimum: \$25; maximum: \$35, based on the amount. For accounts in USVI and Tortola, minimum: \$25; maximum: \$40, based on the amount. Transmission: For PR, USVI, and Tortola: \$25	Fund transfers from your account to any place in the US and foreign countries.*
Foreign Currency		
Purchase and Sale of Foreign Currency	1% of the equivalent in dollars Minimum: \$10 Maximum: Based on the amount	Currency exchange from U.S. currency to foreign currency or vice versa.
Foreign Currency Checks	\$15.00	Check issuance in foreign currency.
Official or Provisionals Checks / Check Books / Debit Cards		
Official Checks	\$15.00	Official Check Purchase.
Money Orders	Fluctuates from \$5 to \$8, based on the amount. For Popular Access and Academia Account it fluctuates from \$2 to \$4, based on the amount.	A money order can be used instead of a check.
Provisional Checks**	\$2 each page of 4 checks	Checks are provided at the branch when the customer does not have available checks.
Urgent request for International ATH	\$25 Cost may vary depending on the international address destination	FedEx delivery could take between 1-2 business days.
Confirmation Letters / Processing Charges		
Confirmation Letter	\$5.00	Letter to certify that the customer have a product or service. For example: direct deposit, account balance, active account, ACH (EFT) transactions, among others.
Consulate Letter	\$10.00	A balance certification required by a Consulate for a customer that has deposit accounts with the Bank and requests entrance to the United States and Puerto Rico.
Non-Customer Certification	\$15.00	The letter certifies that the person does not have an account with the Bank.
Garnishment	\$75.00	Applies to any garnishment issued by the Court, CRIM-PR (Centro de Recaudación Municipal), Internal Revenue Service (IRS), Treasury Department-PR(Departamento de Hacienda), ASUME-PR (Administración para el Sustento de Menores) and any other government agency.
Photocopies		
Check Photocopy	\$5 in paper / \$4 in CD/DVD	This charge is per page. For the CD/DVD, must request 10 items or more.
Account Statement Photocopies	\$10 per printed statement or CD/DVD	Does not apply to IRA statements photocopies neither Payroll Cards. For the CD/DVD option, must request 10 statements or more.
Miscellaneous Photocopies	\$5 in paper / \$4 in CD/DVD	Among others, applies to deposit slips, credit or debit notices, savings withdrawals and deposited checks.

* Wire transfers to or from sanctioned countries are not permitted by the Department of Treasury of the United States (OFAC).

** The provisional checks applies to the following accounts: Popular Checking, Ideal, Popular Plus, e-account.